

10 BEST PRACTICES FOR SMARTER FUNDRAISING



MINE THE DONORS YOU ALREADY HAVE

The guide focuses on retention, re-activation and upgrades because existing supporters deliver the highest ROI.

Why it Matters: Cheaper to keep than to acquire; small lifts here drive big revenue gains.



COLLECT THE RIGHT BASELINE FIELDS

First gift date, last gift date, 3-5 yrs of gift history, gift amounts.

Why it Matters: Clean inputs make every later analysis (segments, timing, ROI) trustworthy.



START WITH RFM PATTERNING

Score every donor on Recency, Frequency & Monetary value to get an instant “engagement snapshot.”

Why it Matters: RFM turns intuition into numbers, making it easy to see who’s loyal, lapsed, or high-value.



USE DATA-DRIVEN BREAKPOINTS

Use natural gaps—like those from Jenks or K-Means—to define “Top/Mid/Bottom” donor tiers more accurately than gut feel.

Why it Matters: Prevents arbitrary thresholds and maximizes targeting precision.



STAY IN THE SEGMENTATION “SWEET-SPOT”

5-10 core segments. Too many segments dilute effort and data.

Why it Matters: Quality beats quantity; execution stays realistic.



TAILOR MESSAGING

Adjust ask Strategy to each segment (Active, top, warm, cold, new, etc.)

Why it Matters: Personal relevance = bigger gifts, better retention.



MATCH SOLICITATION FREQUENCY

Match frequency to each donor’s natural rhythm to avoid over- or under-asking.

Why it Matters: Drives higher response and lowers unsubscribe or fatigue.



TIME APPEALS STRATEGICALLY

Time to donors’ personal financial cycles (year-end, tax refund, bonuses, etc.).

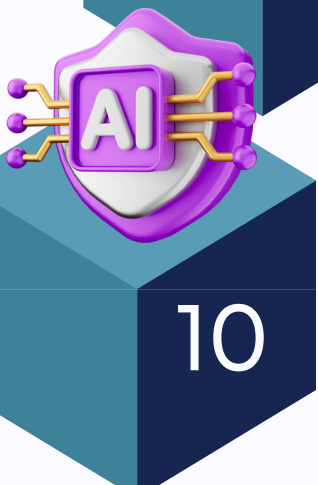
Why it Matters: Hitting the moment of greatest capacity/intent lifts gift size and response.



TRACK ROI RELENTLESSLY

Response rate, average gift, cost per dollar raised; shift budget to high-return segments.

Why it Matters: Ensures resources flow to what actually works.



USE PRIVACY-SAFE AI

Leverage tools like **Xpress Analytics** to quickly segment donors without risking sensitive data

Why it Matters: Gains speed/insight without hiring data scientists or risking donor data.

Learn how Reporting Xpress can help you put these 10 best practices into action, [click here to setup time to discuss.](#)